

First Interprofessional Forum on Patient Safety Issues for Rehabilitation Professionals

Wednesday, February 24, 2010



PARTNERS



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Hyatt Regency Toronto on King
370 King Street West, Toronto

The Canadian Patient Safety Dictionary defines patient/client safety as “the reduction and mitigation of unsafe acts within the health care system, as well as through the use of best practices shown to lead to optimal patient/client outcomes.” Regardless of practice setting, rehabilitation professionals continually work to provide safe care to their patients/clients and families. Attending this conference will enable participants to learn the essential characteristics of a patient/client safety program such as adverse events and enhance practitioners’ ability to put these concepts into practice.

Who Should Attend?

- Occupational Therapists
- Physiotherapists
- Speech Language Pathologists
- Audiologists
- Professional Practice Leaders

Conference Planning Committee

Barb Worth, Registrar, College of Occupational Therapists of Ontario

Christie Brenchley, Executive Director, Ontario Society of Occupational Therapists of Ontario

David Hodgson, Former Registrar, College of Audiologists and Speech Language Pathologists of Ontario

Jan Robinson, Registrar and Chief Executive Officer, College of Physiotherapists of Ontario

Jennifer Holstein, Manager of Practice and Policy, Ontario Physiotherapy Association

Mary Cook, Executive Director, Ontario Association of Speech-Language Pathologists and Audiologists

Rod Hamilton, Associate Registrar – Policy, College of Physiotherapists of Ontario

Sandi Kossey, Project Manager, Canadian Patient Safety Institute

Dominique Taylor, Patient Safety Consultant, Ontario Hospital Association

Jane Simms, Program Manager, Ontario Hospital Association

Registration

Registration will take place on Wednesday, February 24, 2010 at 8:00 a.m. in the King I Ballroom at the Hyatt Regency Toronto Hotel, 370 King Street West, Toronto.

Space is not guaranteed, unless payment is received prior to the conference.

Registration rate: \$275.00 + GST \$13.75 = \$288.75

Cancellation Policy

Notice of cancellation must be provided in writing 3 working days prior to the date of the program. A 50% administration fee will apply to all refunds. Registrants who fail to attend the program or cancel after the deadline date shall be liable for the entire fee. Substitutions are welcome. The Educational Services Division reserves the right to cancel or reschedule a program.

Confirmation

You will receive confirmation of registration via e-mail one week prior to the date of the conference, provided that you supply an e-mail address on the registration form.

Accommodation

If you require accommodations, please contact the Hyatt Regency Toronto on King at 416-343-1234 or toll-free 1-877-806-0006. Please be sure to indicate that you are attending the OHA conference to secure a special room rate of \$149.00 for single/double occupancy. Be sure to make your hotel reservation before January 25, 2010, as accommodations for that time period are filling up quickly.

If you require extra assistance or have special requirements, please let us know when registering for the conference to ensure we can accommodate them.

Four Easy Ways to Register...

1. **On-line:** www.oha.com/conferences
2. **Email:** ewiselka@oha.com
3. **Fax:** (416) 205-1340
4. **Mail:** Complete the form on reverse and make cheque payment no later than February 8, 2010.

For additional registration and program information, please call Elizabeth Wiselka at (416) 205-1352.

Agenda

0800h Registration and Continental Breakfast

0830h Welcome

Co-Chairs

Jan Robinson

Registrar and Chief Executive Officer

College of Physiotherapists of Ontario

Mary Cook, *Executive Director*

Ontario Association of Speech-Language

Pathologists and Audiologists

0835h Greetings and Opening Remarks

College of Occupational Therapists of Ontario/

Ontario Society of Occupational Therapists of Ontario

College of Physiotherapists of Ontario/

Ontario Physiotherapy Association

College of Audiologists and Speech Language

Pathologists of Ontario/Ontario Association of

Speech-Language Pathologists and Audiologists

0850h Patient/Client Safety: An Overview

- What is it?
- Relevant initiatives
- Importance to practitioners

Sandi Kossey, *Project Manager*

Canadian Patient Safety Institute

0920h What Keeps Me up at Night?

- Table top discussion

Facilitator

Barb Worth, *Registrar*

College of Occupational Therapists of Ontario

0950h Networking Refreshment Break

1005h Disclosure and Apology

- Professional obligations
- Preventing the escalation of issues

Richard Steinecke, *Senior Partner*

Steinecke Maciura LeBlanc

1035h Patient Safety Competencies Framework

- Knowledge, skills and attitudes required by all health care professionals

Laurel Taylor, *Director of Operations*

Canadian Patient Safety Institute

1105h What's Important to the Patient?

Katarina Busija, *Patient Advocate*

Patients for Patient Safety Canada; and

Patient Safety Officer

Toronto Rehabilitation Institute

1150h Networking Lunch

1235h Safety and Clinical Decision-Making

Dr. Patrick Croskerry (invited), *Professor of Emergency Medicine*

Dalhousie University

1305h Improving Safety within Care Transitions

- Inpatient
- Outpatient
- Long-Term Care
- Community

Debbie Taylor, *Client Services Manager*

Toronto Central CCAC

1405h Networking Refreshment Break

1420h Delivering Safe Clinical Care

- Social/Family Environment
- Physical Environment
- Mental Health
- Systems-related issues

Jan Narduzzi, *Executive Director*

Brain Injury Services

1505h Countdown to Safety



- The individual's role in keeping themselves and others safe
- Defending against the normalization of deviance

Mike Mullane

NASA Astronaut (Ret.)

Colonel Mike Mullane was selected as a Mission Specialist in 1978 in the first group of Space Shuttle Astronauts. He completed three space missions and logged 356 hours in space aboard the Shuttles Discovery (STS-41D) and Atlantis (STS-27 & 36) before retiring from NASA and the

Air Force in 1990. Since his retirement from NASA, Colonel Mullane has thrilled hundreds of thousands of individuals with his inspirational, motivational and humorous descriptions of the astronaut experience.

1605h Closing Remarks

Jan Robinson and Mary Cook

1610h Adjournment

HealthForceOntario's Allied Health Professional Development Fund provides compensation of up to \$1,500 for occupational therapists, physiotherapists, speech-language pathologists and audiologists who have completed professional development courses and programs between April 1, 2009 and March 31, 2010. View program details at www.ahdpf.ca

Registration Form

To register, simply mail, fax or e-mail the registration form below, along with payment. Please photocopy for additional registrants. Please print clearly.

Miss Mrs. Ms. Mr. Dr.

First Name: _____ Last Name: _____

Position: _____

Organization: _____ OHA Region: _____

Address _____
Street City Prov/State Postal/ZIP Code

Phone No: (____) _____ Ext. ____ Cell No: (____) _____ Fax: (____) _____
Area Code Area Code Area Code

Email Address _____ (To be used for registration confirmations and conference material)

Emergency Contact Information (If different from above)

Please indicate your emergency contact information below. We will contact you in case of an emergency, i.e. program cancellation, etc. The information will be kept in confidence.

Emergency Contact Number: _____ Emergency Contact Email: _____

Payment Method

Cheque VISA/MasterCard/American Express

If paying by cheque, please make cheque payable to Ontario Hospital Association

Registration Fee: \$ _____ + 5% GST: \$ _____ = Total \$ _____

How did you learn about this conference? e-mail OHA Website (www.oha.com) Brochure
 Fax Publication/Newsletter Other

If paying by VISA/MasterCard/American Express, please provide the following information:

Name of Cardholder: _____

VISA/MasterCard/AMEX No: _____

Expiry Date: _____ Signature: _____

For OHA office use only

Authorization No. _____

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